presented by NAMI
National Alliance on Mental Illness

ALABAMA 911 BOARD

CRISIS CALL TRAINING for

EMERGENCY COMMUNICATIONS CENTERS

- Recognizing potential mental health-related calls
- Role of call-takers in a crisis response system
- Suicide assessment and intervention
- Call management and transfers to 988 and warm line
- Scenario based training



TUESDAY, FEBRUARY 2
Dothan 911

WEDNESDAY, FEBRUARY 3
Dothan 911

8:00 A.M. - 5:00 P.M.

Laura@al911.gov

One 8-Hour class, offered two days in a row