ALABAMA 911 BOARD

Where the Money Goes
911 Funding & Distribution

A plain look at where 911 dollars come from, where they go today, and how the distribution has changed.

TALK ABOUT IT TUESDAY · June 23, 2026 · For ECD Directors & 911 Personnel

What We'll Cover Today

The core idea: the monthly baseline distribution is steady and protected. The movement you see year to year happens in the variable components — and that is by design, not by surprise.

1

Where the money comes from

One statewide charge on every voice connection funds the whole system.

2

Where it goes today

The overwhelming majority flows straight to the 85 districts.

3

How the distribution has changed

A Sunset review and Act 2025-376 reshaped the non-baseline distributions.

4

When the rate changes

A formula-set CPI adjustment, next effective January 2029.

Where the Money Comes From

A single statewide 911 charge sits on every active voice connection in Alabama. Carriers collect it and remit monthly to the Board, which then distributes the funds out to the districts.

$2.23

PER CONNECTION, PER MONTH

The statewide 911 charge

$156.4M

FY2025 CARRIER RECEIPTS

Collected and remitted to the Board

85

EMERGENCY COMM. DISTRICTS

Every district funded from this pool

Where It Goes Today

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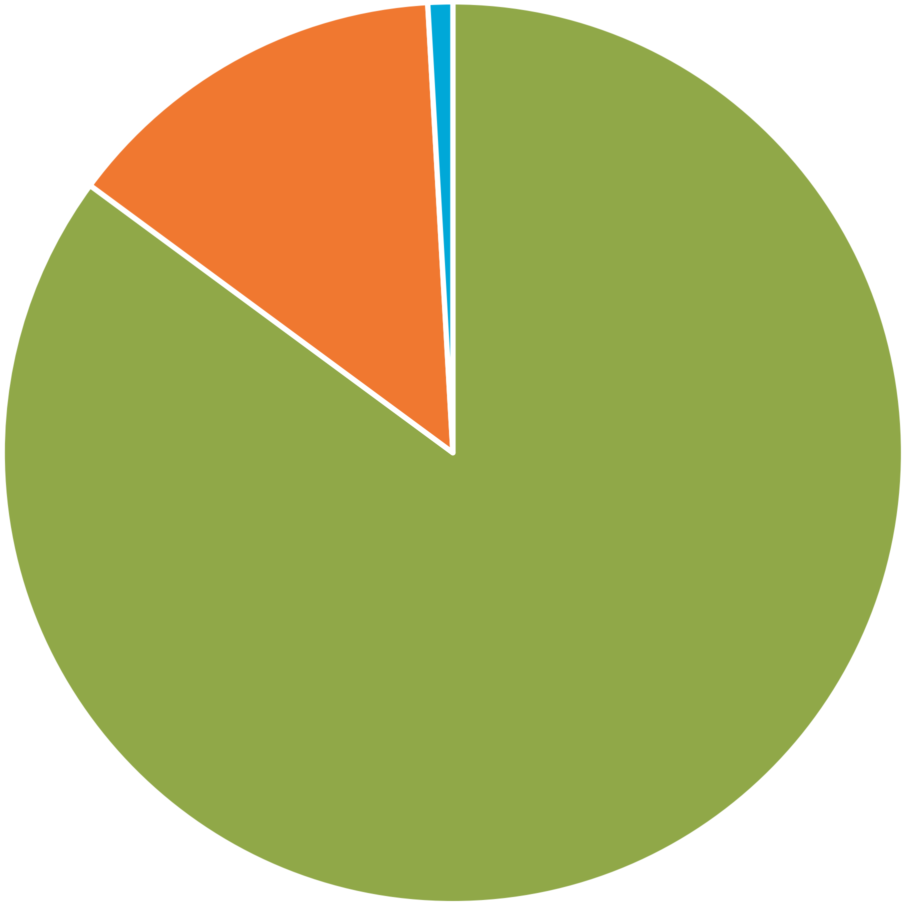
FY2025 spending in one picture



Direct Payment to ECDs	$133.18M	85.1% of spending
Carrier & ECD Services	$21.92M	14.0% of spending
Board Expense	$1.40M	0.9% of spending

Both slices are spending on districts: 85% as direct cash, 14% as shared services bought on your behalf. Next: what that 14% covers.

Paid For On Your Behalf

ALABAMA 911 BOARD

What the 14% covers — services and technology every district uses

This slice is not overhead. It is technology and services the Board buys once, at statewide scale, that every district uses without having to procure or pay for any of it alone.

WHAT MAKES UP THE 14%

Statewide Technology & Services	**$20.18M**	92%
Carrier Cost Recovery	$0.72M	3%
State Examiners Audit	$0.57M	3%
ECD Training & Other	$0.45M	2%

INSIDE STATEWIDE TECHNOLOGY & SERVICES

- **ANGEN network connectivity** — carries every 911 call to your PSAP
- **Statewide GIS** — the mapping data that routes NG911
- **Analytics platform** — call-data tools across your PSAPs
- **Call handling equipment (CHE) refresh** — the gear at the call-taker position
- **Telecommunicator (PST) training** — certification and continuing education

Components sum to the $21.92M Carrier & ECD Services total shown on the previous slide. Service names are illustrative of what this category funds; individual vendor amounts are not shown.

Bought Once, For All 85 Districts

Pooling is what makes modern 911 affordable for every district — not just the large metros.

One purchase, 85 districts

Buying ANGEN-grade connectivity, statewide GIS, and an analytics platform alone would cost a single district far more per connection. The smallest districts could not afford them at all.

≈ $258K per district

What the shared-services pool works out to per district, or about $211K per PSAP across the state's 104 PSAPs. A statewide average, not an allocation to any one district.

Under 1% is overhead

Just 0.9% of all spending is the Board running itself. The 14% is spent on districts and the statewide network — not on administration.

The Baseline Distribution

The baseline is the protected, predictable floor. Every district's monthly baseline payment is set and steady — it does not bounce around from month to month.

$10.3M

EVERY MONTH

Distributed across all districts

$123.8M

EVERY YEAR

FY2025 total baseline distributions

85

DISTRICTS

Each one receives its baseline

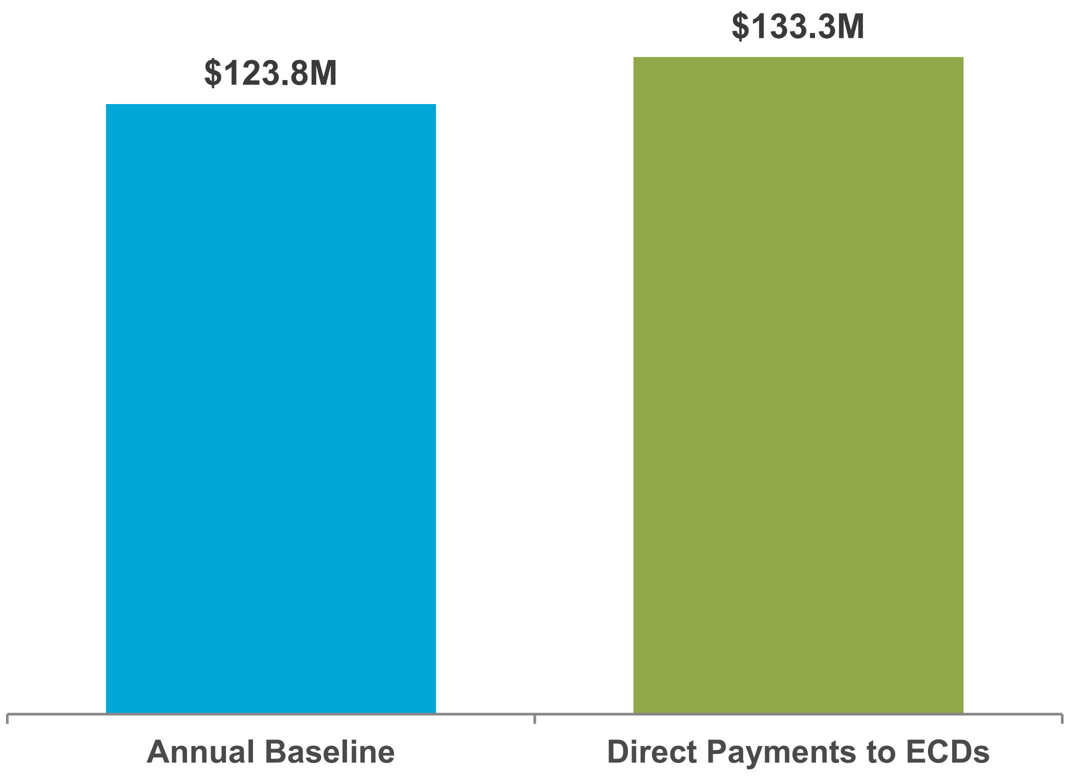
Districts Received More Than the Baseline

In FY2025, districts received the steady baseline plus additional variable distributions on top of it. That extra is where year-to-year movement shows up.

+$9.47M

PAID OVER BASELINE IN FY2025

That is about 7.6% above the protected baseline floor.



Direct Payments to ECDs ($133.25M) is drawn from the Board's FY2025 distribution report and differs slightly from the $133.18M shown on the FY2025 expense pie due to line-item grouping. Percentage shown expresses $9.47M against the $123.79M statewide aggregate baseline. The Board's FY2025 baseline-comparison report states 8.17% over baseline.

What Moves Year to Year

When a district's total changes versus last year, it is almost always one of these two — not the baseline.

1 Population Distribution

Scales with population data and is recalculated, so the amount a district receives varies from year to year.

2 Unclaimed Cost Recovery Distributions

Paid to districts from the legacy Cost Recovery Fund, these are winding down as accumulated balances are spent down.

Unclaimed Cost Recovery Distributions are paid to districts and are distinct from Carrier Cost Recovery (reimbursements paid to carriers, shown in the services breakdown).

How the Distribution Has Changed

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Before 2024

LEGACY STATE

1

Charge set at $1.86 per connection. The Cost Recovery Fund had narrow permitted uses, mainly carrier reimbursements, and balances built up.

FY2023

SUNSET REVIEW

2

State examiners flag large accumulated balances — about $28.6M at peak — in what was then the Cost Recovery Fund.

Jan 1, 2024

RATE CHANGE

3

Statewide charge rises from $1.86 to $2.23 per connection, a $0.37 increase. The baseline floor steps up.

Oct 1, 2025

ACT 2025-376

4

Fund renamed, permitted uses broadened, and new distribution mechanisms added — putting balances back to work.

Act 2025-376: Putting Balances to Work

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THE PROBLEM

- The old Cost Recovery Fund could only be used narrowly — mostly carrier reimbursements.
- Money it could not spend simply piled up, reaching about $28.6M at its FY2023 peak.
- Sunset Report findings 2023-004 and 2023-005 flagged those excessive balances.

THE RESPONSE · EFFECTIVE OCT 1, 2025

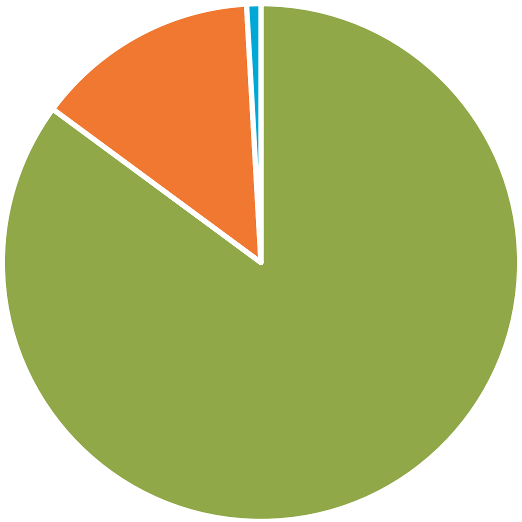
- Broadened permitted uses — statewide voice and data infrastructure, telecommunicator training, advisory services, and hardship grants.
- Added new distribution mechanisms, including the Equal Parts Distribution.
- Renamed the fund to reflect its broader purpose.

The result: accumulated balances are flowing back out to districts and statewide priorities, instead of sitting idle.

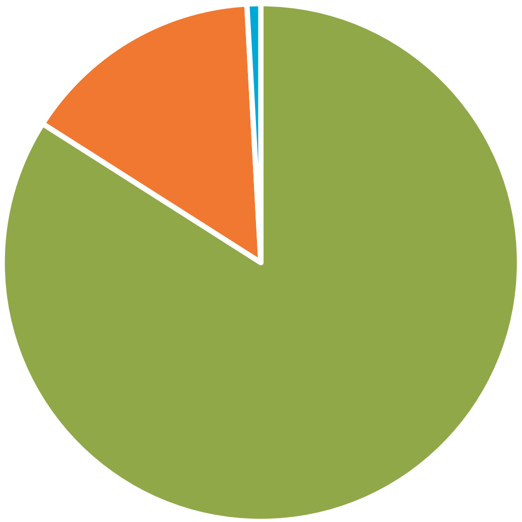
What It Looks Like Now

The composition is shifting as balances are put to work — but direct-to-district stays dominant and the baseline stays steady.

FY2025



Q1 FY2026



Direct Payment to ECDs · Carrier & ECD Services · Board Expense

Direct 85.1% · Carrier & ECD 14.0% · Board 0.9%

Direct 84.0% · Carrier & ECD 15.1% · Board 0.9%

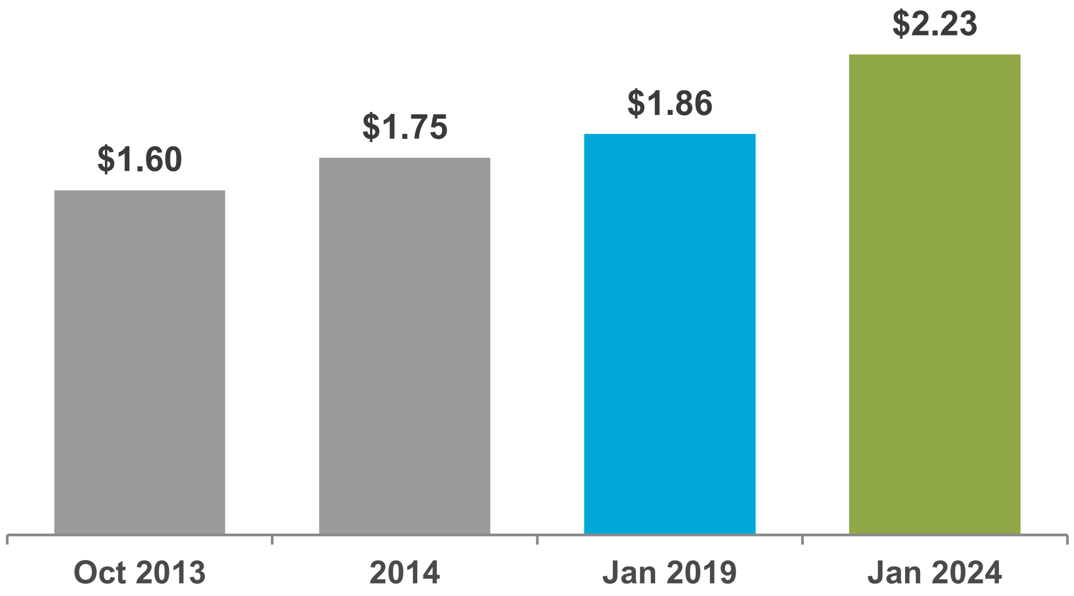
How the Rate Is Set

A formula, not a vote

The $2.23 charge changes on a fixed schedule. It is a mandatory CPI-U adjustment set by state law (§11-98-5(c)(2)) and recalculated every five years. The Board has no discretion to skip it, delay it, or set it by vote.

- **Tied to consumer inflation** — the federal CPI-U, published by the Bureau of Labor Statistics
- **Recalculated every five years** — on a published, predictable schedule — no surprise mid-cycle changes
- **Each new rate becomes the baseline** — the adjusted charge sets the floor for the next cycle

WHAT THE CHARGE HAS BEEN (PER CONNECTION, PER MONTH)



Highlighted bars mark the two CPI-U adjustments (+7.05% in 2019, +19.74% in 2024).

The Next Adjustment: January 2029

Measured now, set by formula, effective in 2029

MEASURE

Jan 2023 – Dec 2027

The five-year CPI-U window

→

CALCULATE & ADOPT

By Oct 1, 2028

Board sets the new rate

→

EFFECTIVE

Jan 1, 2029

New charge takes effect

PROJECTED NEW RATE

~ $2.50 – $2.60

About $0.30 to $0.35 more than today — a smaller step than the $0.37 increase in 2024, as inflation cools from its 2022 peak.

Estimate only; the final rate depends on CPI-U through December 2027.

WHAT TO DO NOW

- Build roughly $2.55 per connection into your FY2029 budget projections.
- The measurement window closes December 31, 2027; the rate is locked shortly after.
- The charge is formula-set, not negotiated and not subject to public comment.

The Bottom Line

1. **The baseline is protected and steady.**
   Every district can count on its monthly baseline payment.

2. **Most of every dollar goes straight to districts.**
   Direct payments to ECDs hold around 85% of all spending.

3. **Year-to-year movement is in the variable parts.**
   Population and unclaimed cost-recovery distributions move; the baseline does not.

4. **Act 2025-376 is putting balances back to work.**
   Idle accumulated funds now flow to districts and statewide priorities.

GRANT PROGRAM UPDATE

Grant Cycle 11

CHE Refresh & Upgrade • Application window closed Friday, June 19, 2026

23	$4.8M	$3.0M	$1.8M
APPLICATIONS RECEIVED	TOTAL REQUESTED	BOARD SET-ASIDE	OVER SET-ASIDE

NEXT STEP

Pare down the requests to fit the $3.0M set-aside, prioritizing CHE upgrades that support PIDF-LO delivery for Phase 2 of the FCC Report and Order.

Talk About It Tuesday

ALABAMA 911 BOARD

May 26, 2026

Upcoming Training

[Our Website]

[myAlabama911]

ALABAMA EMERGENCY MEDICAL DISPATCH

2ND EDITION

ALEMD 2ND EDITION
INSTRUCTOR

8/25 - LOCATION - ATHENS
11/17 - LOCATION TBD

Alabama 911 Board

ALABAMA DEPARTMENT OF PUBLIC HEALTH EST. 1875

Alabama Office of EMS

ALEMD 2ND EDITION
PRACTITIONER

6/24- GROVE HILL
7/06- GREENSBORO
7/13- ARAB
7/22- GREENSBORO

Basic PST Certification

40-Hour State Required Course

July 27-31, 2026

Pelham, AL

IAED | International Academies of Emergency Dispatch | ETC

8:00 a.m. - 5:00 p.m.

Available to Primary and Secondary PSAPs

Provided by:
ALABAMA 911 BOARD

COMPLACENCY:

Lessons from the Frontline

TUESDAY - JULY 28, 2026
8:30 AM - 4:30 PM

MOBILE CO EMA
7350 Zeigler Blvd.
Mobile, Alabama

THURSDAY - JULY 30, 2026
8:30 AM - 4:30 PM

SHELBY CO 911
19220 U.S.280
Birmingham, Alabama

Building a culture that promotes accountability, awareness, and shared responsibility.

Provided by:

ALABAMA 911 BOARD

taught by
Dawn Shumway

A REMINDER:

Be ready for every 9-1-1 TEXT.

Texty SM

or

PREPARED

Reminders

FY26 Legacy 9-1-1 Cost Reimbursement submissions are due by the 10th of each month. The FY26 form is here.

PST CERTIFICATION REIMBURSEMENT

Request for Payment for PST Certification submissions made by the 10th will be paid out at the end of the month. Anything submitted after the 10th will be paid at the end of the following month. You can find more information on our website.

Upload, validate, aggregate your GIS data to the State office VEP every two weeks.

Questions?